CHIPOLA COLLEGE *Facts!*	**June 2024** _____ *An Accountability and Institutional Effectiveness Publication*

2023 and 2024 Employee Survey Results

Chipola College conducts an employee survey each spring semester and uses the results to make operational improvements. Fifty-five employees completed the 2024 survey compared to 56 in 2023. Employees were asked to rate five areas of the college: 1) Student Resources and Educational Support Services, 2) Administrative Functions and Offices, 3) Physical and System Infrastructures, and 4) Work and Learning Environments. The following tables show the means of employees' ratings in each of the areas for 2023 and 2024. The rating scale of responses reported in the first four tables is 5 = very good, 4 = good, 3 = neutral, 2 = poor, and 1 = very poor.

Student Resources and Educational Support Services
The majority of employees rated student resources and educational support services as good or very good. The average rating for resources and services was 4.56 in 2024 compared to 4.41 in 2023.

Resources/Services	2023	2024	Resources/Services	2023	2024
Academic Support for Online Students	4.3	4.56	Financial Aid Office	4.7	4.7
ACE Instruction/Services for Students	4.6	4.8	Library Resources (print and non-print)	4.59	4.51
ACE Technology	4.6	4.7	Library Services for Faculty	4.4	4.51
Advising by College Advisors	4.34	4.34	Library Services for Students	4.63	4.53
Advising by Faculty Advisors	4.28	4.45	Library Technology	4.49	4.54
Business Office (assistance to students paying fees)	4.63	4.66	Open Computer Labs (general use)	4.36	4.42
Cafeteria	4.24	4.32	Student Organizations and Clubs	4.38	4.43
Career Services	4.39	4.34	Student Recruitment	4.08	4.27
College Bookstore	4.1	4.02	Technical Support for Online Students	4.3	4.66
College Orientation Program	4.13	4.34	Testing Center	4.67	4.65
Disabled Student Services	4.38	4.51	Veterans' Affairs Office	4.32	4.4
Enrollment Services/Registrar's Office	4.64	4.67			

Administrative Functions and Offices
Most administrative functions and offices received ratings of good or very good. The average rating for administrative functions and offices was 4.60 in 2024 and 4.51 in 2023.

Functions/Offices	2023	2024	Functions/Offices	2023	2024
Assessment, Compliance, and Grants Office	4.69	4.61	Mathematics and Natural Sciences	4.39	4.38
Athletics Office	4.17	4.59	Performing Arts Center	4.64	4.74
Business and Technology	4.27	4.25	President's Office	4.45	4.67
eLearning Office	4.53	4.73	Publications/Public Relations Office	4.4	4.38
Education	4.42	4.65	Sr. VP of Instruction Office	4.66	4.76
Enrollment Services Office	4.67	4.6	Social and Behavioral Sciences	4.27	4.16
Facilities and Capital Projects Office	4.8	4.83	Switchboard	4.55	4.58
Fine and Performing Arts	4.74	4.76	Video and Television Production (CCTV)	4.37	4.47
Health Sciences	4.3	4.53	VP of Admin. and Business Affairs Office	4.63	4.69
Human Resources Office	4.78	4.83	VP of Student Affairs Office	4.58	4.77
Information Systems Office	4.76	4.85	Workforce and Economic Development	4.04	4.33
Mail Services	4.76	4.8			

Physical and System Infrastructures

Employees generally gave good ratings to physical and system infrastructures of the college. The average rating for physical and system infrastructures was 4.5 in 2024 and 4.4 in 2023.

Physical and System Infrastructures	2023	2024	Physical and System Infrastructures	2023	2024
Campus Grounds	4.77	4.73	Office/Workspace Technology	4.26	4.51
Campus Streets	4.66	4.51	Parking	4.41	4.29
Classroom and Laboratory Buildings	4.27	4.47	Phone System	4.61	4.75
Classroom Furnishings	4.11	4.31	Safety and Security	4.45	4.45
Classroom Instructional Technology	4.09	4.45	Science Laboratories	4.21	4.42
eLearning Platform (Canvas)	4.36	4.53	Sidewalks	4.61	4.55
Email System	4.64	4.76	Wireless Internet Access	4.27	4.3
Emergency Messaging System	4.5	4.77	Workforce Training Laboratories	4.32	4.51
Enterprise Resource Planning (Jenzabar)	4.15	4.11	Overall Conditions of Physical Facilities	4.64	4.64

Work and Learning Environments

Employees are generally satisfied with the work and learning environments at Chipola. In the table below are the mean ratings of various statements posed to employees about the work and learning environments in 2023 and 2024. The average rating for the work and learning environments was 4.5 in 2024 and 4.4 in 2023. The rating scale of responses reported is 5 = strongly agree, 4 = agree, 3 = neutral, 2 = disagree, and 1 = strongly disagree.

Statements Regarding Work and Learning Environments	2023	2024
Chipola College provides students the support they need to be successful at the college.	4.56	4.79
Students have access to technology appropriate to their programs of study.	4.51	4.67
I am provided the appropriate technology (hardware, equipment, software) to do my job.	4.49	4.65
I am treated fairly as an employee of Chipola College.	4.5	4.58
The College administration promotes positive collegial relationships among employees.	4.3	4.31
Chipola promotes the physical well-being of employees.	4.25	4.24
Chipola provides a safe environment for students, employees, and guests.	4.59	4.71
Chipola's cultural events enhance the quality of life in the service area.	4.59	4.73
Chipola's sports events enhance the quality of life in the service area.	4.5	4.67
Chipola College is important to the economic well-being of its service area.	4.64	4.79
Chipola College encourages my professional growth.	4.09	4.23
Employee morale is positive at Chipola.	4.02	3.93
Good work by employees is recognized at Chipola.	4.04	4.11
Chipola College is a good place to work.	4.59	4.6